

Melrose Public Library Ongoing Services:

While the Melrose Public Library's building is currently closed to the public, the MPL digital library is available to you 24/7. Our staff are working to assist you with your library needs in many ways. We are checking our phones and email regularly, and are here to help you. We welcome you to give us a call at 781-665-2313 or email us at mel@noblenet.org.

We want you to know what is available to you during this time.

1. Take your overdue items off your worry list! No fines will be assessed while we are closed. All library material due dates will be extended until after we have re-opened, and do not need to be returned while we remain closed. The outdoor book drop will be closed during this time. Any holds currently in the building will be available to you for 5 days after we re-open.
2. For Melrose residents who do not currently have a library card, but would like access to our online resources, please call or email us with the following information: Full name, street address, telephone number, email address, and birthdate. You will receive a temporary library card number and PIN, which will allow you to access our online services that require a card. This card will expire in three months. Upon re-opening, we will revert to our normal procedures. Temporary card holders will be able to come to the library with their photo ID and proof of address to convert their temporary cards to permanent cards.
3. The Friends of Melrose Public Library will be funding additional titles for our [Overdrive](#) Advantage account, which means that Melrose Public Library card holders get first access to select titles. These titles are available through the [Libby or Overdrive](#) applications. Thank you, Friends!
4. The Board of Library Trustees sponsors our newest online service, hoopla, which has a regular limit of 5 items per month for Melrose users. We have temporarily increased this limit to 10. Hoopla offers online access to digital music, movies, television shows, ebooks, and audiobooks for all ages.
5. Staff are working, and can help you navigate our online resources. We will be featuring our resources on our social media channels and we will be highlighting important information on our website. Our reference librarians will continue answering [email](#) questions, and are happy to help you with your information needs.

We hope to re-open soon. Until then, we are working to ensure that as many library services as possible are available to the Melrose community while our building is closed. We encourage you to visit us online, contact us via email or just give us a call. We look forward to welcoming you back into the building.

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